

E-Waste Management

COMMUNICATION TO ALL CUSTOMERS OF JOHNSON CONTROLS-HITACHI AIR CONDITIONING INDIA LIMITED

Under e-waste (Management) Rules, 2015, the products of the Company, Room Air conditioners, Refrigerators and Washing machines are considered as Electronic Waste and according to the Regulations the end of life of Air Conditioner and Refrigerator is 10 years while life of Washing machine is 9 years.

Following are the Collection mechanisms of E-Waste which covers E-Waste Schemes:

1. **PRO / Recyclers:** Company will use services of agencies - PRO / recyclers to collect the e-waste from the market.
2. **After Sales Service:** E-waste collected from Service Dealers during provision of After Sales Service will be channelised through registered recyclers.
3. **Sales Dealers:**
Presently Company is having Pan India network of Dealers and distributors to sale products of the Company. Company may utilise services of such Sales Dealers.
4. **Buy-back scheme by Company:**
Company may offer buy-back scheme to achieve the Target.

After end of life, said products are to be discarded through Recyclers registered under Central Pollution Control Board.

To submit E-Waste products after end of life, Customer can connect to our notified Recyclers:

1800 1219 332 (Mahalaxmi)
1800 121 4657 (R Planet)

Customer can also connect us on following mail id:

- parag.dave@jci-hitachi.com
- hitachi@jci-hitachi.com
- customercare@jci-hitachi.com

Collection Centers:

SI No.	Zone	Locations	Tpl Warehouse Address	Name Of Tpl Official	Mail IDs of TPL Official	Name Of Jch-In Official	Email Id JCH-IN Official
1	South	Cochin	Johnson Controls-Hitachi C/O. Delhivery Ltd. Warehouse No. 2 Bay A,B And C, Door No.8/321,8/322,8/323, South Vazhakulam, Erumanapala Po, Pin 683 112	Subash Vinayak	subash.vinayak@delhivery.com ,	Pandiyarajan Vanaraj	pandiyarajan.vanaraj@jci-hitachi.com
2	West	Indore	Johnson Controls-Hitachi C/O. Delhivery Ltd. Castrol Campus, Gram Lasudiya Parmar, Tehsil Sanwer, Distt. Indore 453771	Mahesh Lowanshi	mahesh.lowanshi@delhivery.com	Balchandra Dinkar	balchandra.dinkar@jci-hitachi.com
3	North	Ghaziabad	Johnson Controls-Hitachi C/O. Delhivery Ltd. Plot/Khasra No. S 146, Of Village Galand (Jindal Nagar) Ghaziabad 201302	Suhail Khan	suhail.khan@delhivery.com	Kshitij Sharma	kshitij.sharma@jci-hitachi.com
4	South	Hyderabad	Johnson Controls-Hitachi C/O. Delhivery Ltd. Sy No-45, Kandlakoya Village, Medchal, Hyderabad -501401	Sagar Bandanadam	sagar.bandanadam@delhivery.com	Pandiyarajan Vanaraj	pandiyarajan.vanaraj@jci-hitachi.com
5	North	Gurugram	Johnson Controls-Hitachi C/O. Delhivery Ltd. Khasra No 143/8, At Village Bohra Kalan Gurgaon - 122103	Abhishek Mishra	abhishek.mishra10@delhivery.com	Kshitij Sharma	kshitij.sharma@jci-hitachi.com
6	South	Bangalore	Johnson Controls-Hitachi C/O. Delhivery Ltd. (Blrfc4) Sy No 37 38 39, 5 4 Hobla Pura, Anagondanahalli, Hoskote Taluka, Bangalore: 562114.	William John Wesley	williamjohn.w@delhivery.com	Mr.Pandiyarajan Vanaraj	pandiyarajan.vanaraj@jci-hitachi.com
7	East	Kolkata	Johnson Controls-Hitachi C/O. Delhivery Ltd. Maa Ambe Warehousing (P) Ltd,Bhadua, P.O. Mollabar, P.S. Dankuni,Distt. Hooghly: 712250	Vikrant Singh	vikrant.ksingh1@delhivery.com	Rajeev Kumar	rajeev.4.kumar@jci-hitachi.com
8	North	Lucknow	Johnson Controls-Hitachi C/O. Delhivery Ltd. Khasra No 249 B And 249, Village Khataula, Bijnor, Lucknow: 227305	Amit Kumar	amit.kumar13@delhivery.com	Kshitij Sharma	kshitij.sharma@jci-hitachi.com
9	North	Jaipur	Johnson Controls-Hitachi C/O. Delhivery Ltd. P.No. I-0-1, Krishna Kunj Dahmikalan Bagrukalan Ajmer Road Jaipur: 303007	Jay Singh	jay.singh1@delhivery.com	Kshitij Sharma	kshitij.sharma@jci-hitachi.com
10	North	Ludhiana	Johnson Controls-Hitachi C/O. Delhivery Ltd. Khasra No 32/1, 41, 42/1, 42/2, 43/1, 43/2, 44, 1994/45, 1995/45, 46/1, 47/1, Village Tepla Tehsil Rajpura Pin 140401	Lakhwinder Singh	lakhwinder.singh2@delhivery.co	Kshitij Sharma	kshitij.sharma@jci-hitachi.com

11	East	Patna	Johnson Controls-Hitachi C/O. Delhivery Ltd. Khata No.3114 3113 Deed No. 9234, 3586, 7920,405, Neelkamal Warehouse, Shiv Chak, Machharyawan, Patna: 803201	Raja Kumar	raja.kumar@delhivery.com	Rajeev Kumar	rajeev.4.kumar@jci-hitachi.com
12	West	Ahmedabad	Johnson Controls-Hitachi C/O. Delhivery Ltd. Stimenos Industrial Park, Behind Naman Estate, Metoda, Sanand,P, Ahmedabad-382213	Daya Sanjay	daya.sanjaybhai5@delhivery.com	Balchandra Dinkar	balchandra.dinkar@jci-hitachi.com
13	South	Chennai-Chromepet	Johnson Controls-Hitachi C/O. Delhivery Ltd. A-2, Bt Industrial Park, Sathyavedu Road, Sirupuzhalpet Post, Gummidipoondi Taluk, Tiruvallur District - 601201	G Bhuvaneshwar	gbhuvaneshwar@warehouse.boxman.co.in	Pandiyarajan Vanaraj	pandiyarajan.vanaraj@jci-hitachi.com
14	West	Kadi	Johnson Controls-Hitachi C/O. Delhivery Ltd. C/O Plot No 28, Kamla Amrut, Industrial Estate, R.S.No. 252, At Village: Budasan, Taluka: Kadi District: Mehsana Kadi - 382715	Bullu Gouda	bulu.gouda@delhivery.com	Balchandra Dinkar	balchandra.dinkar@jci-hitachi.com
15	East	Raipur	Johnson Controls-Hitachi C/O. Delhivery Ltd. Plot A5 And A6, R Logistics Part, Guma, Gomachi, Raipur: 492099	Mohit Kumar	mohit.kumar29@delhivery.com	Rajeev Kumar	rajeev.4.kumar@jci-hitachi.com
16	East	Ranchi	Johnson Controls-Hitachi C/O. Delhivery Ltd. Plot No. 300, 301, Khata No. 81, Thana No. 48, Ward 7, Mauza Dubaliya, Kanke, Ranchi: 835217	Manoj Nag	manoj.nag@delhivery.com	Rajeev Kumar	rajeev.4.kumar@jci-hitachi.com
17	South	Vijayawada	Johnson Controls-Hitachi C/O. Delhivery Ltd. R.S No. - 230/2a, 28,2c,2d, 230/3, 236/6, 238/4, 240/3a,Gudavalli, Vijayawada Rural Mandal Krishna District,Vijayawada: 521104	Guruleela Prasad	guruleela.prasad@delhivery.com	Pandiyarajan Vanaraj	pandiyarajan.vanaraj@jci-hitachi.com
18	West	Mumbai	Johnson Controls-Hitachi C/O. Delhivery Ltd. Unit No Ab, Global Complex, Village-Kuska Borivali, Bhiwandi,Thane - 421302	Vrushabh Pawar	vrushabh.pawar1@delhivery.com	Balchandra Dinkar	balchandra.dinkar@jci-hitachi.com
19	West	Nagpur	Johnson Controls-Hitachi C/O. Delhivery Ltd. Survey No 57, Logistics Park India Pvt Ltd, Khapri, Uma - Nagpurz, Nagpur - 441501	Abhilash Motghare	abhilash.motghare@delhivery.com	Balchandra Dinkar	balchandra.dinkar@jci-hitachi.com

* Contact details may change in case of respective person being transferred / leave the organisation. In case any person as mentioned above is not reachable, Customer / Regulator may reach out to Company at -parag.dave@jci-hitachi.com, hitachi@jci-hitachi.com, customercare@jci-hitachi.com.